



GrillaTech

Monitor

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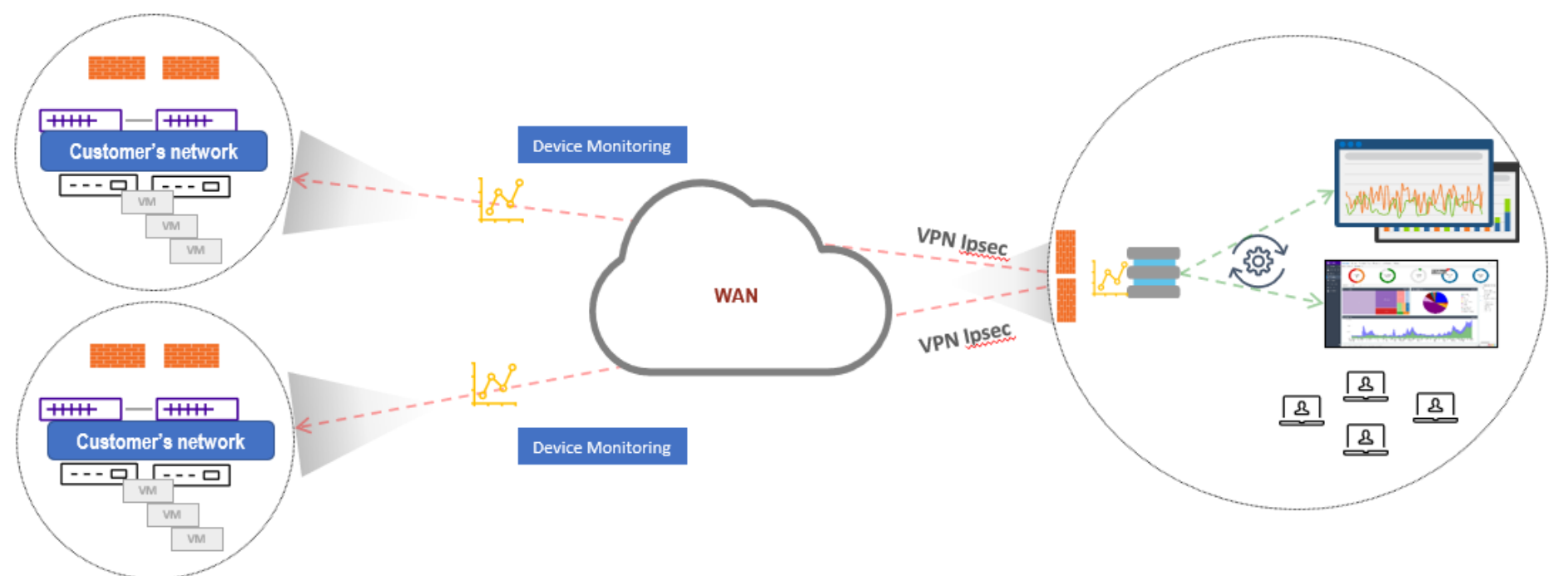


Change is constant in IT, so outsourcing can help to make your services and solutions sustainable. Identifying areas that benefit from services can improve your company efficiency and fuel your growth.

NOC Monitoring services help to ensure that your devices are constantly under review for any incident or failure. We ensure secure connections and use industry leading monitoring tools to provide full-time monitoring of devices across your network.

We are focused on making our channel partners look good. Check out <https://grillatech.com> to see how we can help to build success with you.

Our teams work to service levels to provide constant monitoring of your devices and notification of any unplanned incidents. We can also support you to help provide scheduled maintenance activities.



Our constant service can ensure that any gaps in device monitoring are removed, and you can offer comprehensive cover to clients in a simple, easy to administer and cost-effective way. Our team can support across your portfolio of technologies from initial contact through to professional services and ongoing support.

Our process offers greater efficiency and reduced cost for your business. We support you through stages of discovery, optimisation and maintenance as needed and based on your current technical capabilities.

<https://grillatech.com>



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Easy positioning:

The monitoring service is an easy proposition to attach with sales and service options. We ensure that devices are running and available throughout the lifetime of the service. When attached to discover and optimise, your client can be sure that they are making the most of their investment.

Simple pricing:

The price structure is easy to understand and simple to quote. Based on per device/per month pricing which includes onboarding, the price can be easily incorporated into a proposal and reviewed as needed.

Total coverage:

The service is based on devices, meaning if you have 5 firewalls from different vendors, you will need coverage for 5 firewall devices. Want to add a router then easy to do. We have included multiple device lists to make your life easier.

Quick quotation:

Using the simple quotation tool, a multi-device proposal can be provided in seconds.

Add-ons:

Monitor is part of a process that you can supply to your customer or can be fitted into your customer capabilities. **Discover** will ensure that devices are in good shape and running correctly – including high-availability and fail-over testing. **Optimise** can correct any issues found in discovery and apply any new patches, configurations, and updates. **Maintain** offers tickets and ad-hoc requirements to keep devices up to date and running as expected. All the services can be flexible and used across devices, sites, or companies.

Service Level	Time Coverage	Bundle
NOC Discovery Bundle	24h/7d	2
Including:		
Discover	YES	
Optimise	YES	
Monitor	YES	
Maintain	NO	
	Years	
Term Length	3	
	Qty	Price
Onboarding	1	
small firewall appliance	0	
firewall appliance	0	
virtual firewall	0	
Security appliance (IPS, IDS, web/mail gw, ecc.)	0	
Network appliance (load balancer, traffic shaper, wlc, ecc.)	0	
Router	0	
Core/distribution network device (modular network switch, ecc.)	0	
Access network switch (fixed hw form factor)	0	
Wifi access point unmanaged (min 5 devices)	0	
Wifi access point managed (connected to wifi controller) (min 5 devices)	0	
Hypervisor host (Esxi Vmware, Hyper-V, ecc.)	0	
virtual machine	0	
server appliance	0	
Storage / Nas devices	0	
Total devices	0	

Discovery process ensures that devices are running correctly, as expected and up to date.

Optimise process ensures that any gaps found in discovery are addressed and resolved.

Monitor provides constant monitoring of device health and service.

Maintain provides service options to update, upgrade and provide general maintenance for devices.

See how Grillatech is working with our partners to develop a sustainable footprint, and support our customers and suppliers to reach the same goal.



<https://grillatech.com>

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